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## **FACSIMILE**

To:	Dr Martin Unverdorben				
Fax:	091 804 274 2891	Tel	l:	091 804 274 3614	
From:	Ms Palesa Santho				
	Dispensing Unit				
	FARMOVS-PAREXEL Clinical Research Organisation				
	Private Bag X09				
	Brandhof				
	9324 Bloemfontein				
	South Africa				
Fax:	+27 51 444 1550 or	Tel:	+ 27	51 401 3123	
	+27 51 401 3057	e-mail:	disp	ense@farmovs-parexel.com	
Date:	17 March 2003	Pages:	2 -4	× 1	
ce:	Dr van der Bijl, Ms de Lange, Ms Fourie, Ms Rautenbach				

Dear Dr Unverdorben

## FARMOVS 310/2002 Electronically Heated Cigarettes Smoking System

We attach the Receipt of Investigational Product and the Receipt of Devices forms for the above-mentioned study.

The storage requirements for the cigarettes are not stated, please confirm that they should be stored at room temperature (below 25°C).

Could you please send us an Accord Owner's Guide?

Best regards	
Saulo	E005, 50, 5
RESEARCH PHARMACIST	DATE
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VERIFIED BY	DATE

Exhibit P20-C